

## Application Data Sheet

### Application Information

Application Type:: Regular  
Subject Matter:: Utility  
Suggested Classification::  
Suggested Group Art Unit::  
CD-ROM or CD-R?:: No  
Title:: Dynamic Help Option For Internet Customers  
Attorney Docket Number:: INVE16US  
Request for Early Publication?:: No  
Request for Non-Publication?:: Yes  
Suggested Drawing Figure:: 7  
Total Drawing Sheets:: 8  
Small Entity:: Yes  
Petition included?:: No  
Secrecy Order in Parent Appl.?:: No

### Applicant Information

Applicant Authority type:: Inventor  
Primary Citizenship  
Country:: US  
Status:: Full Capacity  
Given Name:: Aleksander  
Middle Name::  
Family Name:: Szlam  
Name Suffix::  
City of Residence:: Alpharetta  
State or Province of Residence:: GA  
Country of Residence:: US  
Street of mailing address:: 9380 Colonnade Trail

City of mailing address:: Alpharetta

State or Province of mailing address:: GA

Country of mailing address:: US

Postal or Zip Code of mailing address:: 30022

Applicant Authority type:: Inventor

Primary Citizenship

Country:: US

Status:: Full Capacity

Given Name:: Thomas

Middle Name:: R.

Family Name:: Buie

Name Suffix::

City of Residence:: Atlanta

State or Province of Residence:: GA

Country of Residence:: US

Street of mailing address:: 3475 Oak Valley Road, Townhouse #50

City of mailing address:: Atlanta

State or Province of mailing address:: GA

Country of mailing address:: US

Postal or Zip Code of mailing address:: 30326

Applicant Authority type:: Inventor

Primary Citizenship

Country:: US

Status:: Full Capacity

Given Name:: Kirk

Middle Name:: L.

Family Name:: Somers

Name Suffix::

City of Residence:: Alpharetta

State or Province of Residence:: GA  
Country of Residence:: US  
Street of mailing address:: 5030 Red Robin Ridge  
City of mailing address:: Alpharetta  
State or Province of mailing address:: GA  
Country of mailing address:: US  
Postal or Zip Code of mailing address:: 30022

Applicant Authority type:: Inventor  
Primary Citizenship  
Country:: US  
Status:: Full Capacity  
Given Name:: Charles  
Middle Name:: L.  
Family Name:: Warner  
Name Suffix:: II  
City of Residence:: Decatur  
State or Province of Residence:: GA  
Country of Residence:: US  
Street of mailing address:: 117 Pope Circle  
City of mailing address:: Decatur  
State or Province of mailing address:: GA  
Country of mailing address:: US  
Postal or Zip Code of mailing address:: 30030

### **Correspondence Information**

Correspondence Customer Number::  
Name:: Charles L. Warner II, TROUTMAN SANDERS LLP  
Street of mailing address:: 600 Peachtree Street, N.E., Suite 5200  
City of mailing address:: Atlanta  
State or Province of mailing address:: GA

Country of mailing address:: US  
Postal or ZIP Code of mailing address:: 30308-2216  
Phone Number:: (404) 885-3275  
Fax Number:: (404) 962-6723  
E-Mail address:: chuck.warner@troutmansanders.com

#### **Representative Information**

Representative Customer Number:	006980
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#### **Domestic Priority Information**

<b>Application:</b>	<b>Continuity Type:</b>	<b>Parent Application:</b>	<b>Parent Filing Date:</b>
This Application	Non-Provisional of	60213378	06/23/00

### Foreign Priority Information

Country::	Application Number::	Filing Date::	Priority Claimed::

### Assignee Information

Assignee Name:: Inventions, Inc.  
Street of mailing address:: 5051 Peachtree Corners Circle  
City of mailing address:: Norcross  
State or Province of mailing address:: GA  
Country of mailing address:: US  
Postal or ZIP Code of mailing address:: 30092-2500